

Reg. No. : .....

Name : .....

**Sixth Semester B.Sc. Degree Examination, April 2022****First Degree Programme under CBCSS****Psychology****Core Course****PG 1643 : ORGANIZATIONAL BEHAVIOUR****(2018 & 2019 Admission)**

Time : 3 Hours

Max. Marks : 80

**SECTION – A**

Very short answer type questions. (One word to maximum of two sentences) Answer all questions. Each question carries 1 mark.

1. Organizational behaviour
2. Conciliator
3. Organizational culture
4. Formal Channels
5. Trait theories of leadership
6. Manager
7. Brain storming
8. Conflict

P.T.O.

9. Departmentalization
10. Leadership

**(10 × 1 = 10 Marks)**

**SECTION – B**

Short Answer questions. (Not to exceed One Paragraph) Answer any **eight** questions. Each Question Carries **2** marks.

11. Distributive bargaining
12. Boundaryless organizations
13. Resolution focused view of conflict
14. Group cohesiveness
15. Centralization and decentralization
16. Transformational leaders
17. Communication process
18. Leader participation model
19. Dominant culture and subculture
20. Span of control
21. Appreciation Enquiry
22. Institutionalization
23. Groupthink
24. Simple Structure
25. Organic model
26. Organizational Climate

**(8 × 2 = 16 Marks)**

## SECTION – C

Short Answer Questions. (Not to Exceed 120 words). Answer any **six** questions. Each question carries **4** marks.

27. Functions of organizational culture
28. Path — goal theory of leadership
29. Matrix structure
30. Third party negotiation
31. Sensitivity in training
32. Charismatic leadership theory
33. Direction of communication
34. Behavioural theories of leadership
35. Organizational strategies
36. Positive organization culture
37. Bargaining strategies
38. Socialization Process

**(6 × 4 = 24 Marks)**

## SECTION – D

Long Essay Questions. Answer any **two** questions. Each carries **15** marks.

39. Define conflict. Describe the stages of conflict process.
40. Write an essay on common organizational designs with advantages and disadvantages.
41. Explain communication process and the barriers of effective communication.



42. Compare and contrast charismatic and transformational leadership styles.
43. Define organizational culture. Explain the functions and characteristics of organizational culture.
44. Write an essay on Organizational development programs.

**(2 × 15 = 30 Marks)**

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